



Aalto Driving School Terms and Conditions 2015

- 1) Respect for everyone using the car dictates that no perfumes, deodorants or aftershaves will be worn on driving lessons.
- 2) Anyone wearing these will be turned away and the lesson will still be charged for.
- 3) Any lesson that isn't cancelled 48 hours before hand will be charged at the normal rate.
- 4) If sickness is the reason then a doctors note may be needed to prevent the lesson being charged at the normal rate.
- 5) Lessons must be paid for upfront, on or before the lesson.
- 6) If lessons are terminated by either party, and a block of ten or more have been paid for, then the refund will reflect the lessons had were charged at the none discount rate.
- 7) Violent or abusive behaviour will not be tolerated nor will loss of temper and lessons will be terminated with no refund. In extreme cases the incident will be reported to the proper authorities.
- 8) Clothes must be clean and of a respectful nature.
- 9) If you find you are ill don't come for lessons as it could affect everyone who is learning.
- 10) If you are hung over or smell of alcohol the lesson will not go ahead but will be charged as normal.
- 11) Lessons start from the house and end at the house without exception.
- 12) If a person hasn't reached the required standard they will not be presented for test, no exceptions.
- 13) If a person is abusive or disrespectful to the vehicle they will no longer be accepted for lessons.
- 14) It is the pupil's responsibility to remember their appointments, text for reminders will be ignored.
- 15) Calls will only be taken between 9am and 6pm on all days except Wednesdays and Sundays when they will not be taken at all.
- 16) Licence check codes will be needed for each pupil, pupils who fail to provide them won't be accepted.
- 17) The car must remain a neutral environment, no racism, sexism or bad language will be tolerated.
- 18) The instructor will wait ten minutes only and then leave, the lesson will be charged for.
- 19) I reserve the right to cancel lessons at short notice.
- 20) I reserve the right to revise these terms at any time with out notice.
- 21) Any prepaid lessons can be kept on hold for a period of no longer than one month, after this time the lessons expire, no refund will be given.

I hereby agree to these terms and conditions

Name in block letters.....

Date.....